

Cancellation / No Show Policy

Endodontic Procedures

The Endodontic Center of Pleasanton

-Our office has allotted times for treatment. The appointment slots are in high demand due to the nature of the type of treatment done here to address pain and infection to save teeth.

-These procedures require a tremendous amount of time, preparation, concentration and patience that requires us to block nearly 2.5 hours per patient, especially after the pandemic protocol in place.

-We must have a verbal confirmation of the appointment. If we do not have a verbal confirmation (possibly email) we will assume the patient is not coming in. Confirmations will be made starting 2 business days before the scheduled appointment. If we do not have a confirmation at least 24 hours from the scheduled appointment, we will strongly consider your appointment to be a cancellation and may be booked for another patient.

Due to the importance of our appointments, our policy is as follows:

- Missed appointment due to a Late Cancellation (less than 24 hours notice) or No Show (without notification): The next available procedure appointment will be in 8 weeks from the missed appointment or you can be seen on a “work in schedule” basis if an opening arises.

I have read and understand the Cancellation/ No Show policy of the practice and I agree to be bound by its terms. I also understand and agree that such terms may be amended from time to time by the practice.

I, _____ (print name) have read and understood the Cancellation / No Show policy of The Endodontic Center of Pleasanton.

Signature of Patient/ Guardian

Date