

The ENDOPHILES

The Practice Newsletter for The Endodontic Center of Pleasanton

A Message from Dr. Phan & Dr. Shinbori:

Our office is committed to providing patients the highest level of endodontic care. We strive to make each patient visit the best experience possible because we want to be your partner in dental care. We hope you enjoy our coverage on the full scope of options available for patients through endodontic treatment and that you find this information valuable in your practice. The mission of this newsletter is to keep you up to date on endodontic treatment and our practice.

October 2018

comments...

Happy Fall! The year is almost over and this will start the "busy time" for utilizing dental benefits! Please remember that we are a part of your dental team and we will do our best to accommodate patients within our capacity. Dr. Shinbori will be on maternity leave through January 2019. We wish her and Chris the best at adjusting to parenthood. In the meantime, Dr. Phan will cover for Dr. Shinbori and be available to see patients Monday-Thursday.

Due to the abrupt closure of the company who released Endodontic Topics for CE coverage, we are no longer offering this great service. I will continue to keep referrals updated with our personal newsletter by email and it will be posted to our website. It is our way to stay connected with our referral base and dental COMMUNITY. Along with our newsletter, Dr. Shinbori and I will alternate with a case report to share with you.

I have attached Dr. Shinbori's case report separately. It showed Dr. Shinbori's diligence in providing the best care possible to our under 18 patients. I find it interesting that she was the fourth endodontist contacted who actually decided to take on the case! Dr. Shinbori will see all minor patients here in the office.

I have been busy restructuring the practice and am proud to announce the addition of two wonderful Endodontic Assistants: Karla and Nicole. Both are well trained and prepared to deliver what the Endodontic Center of Pleasanton expects!

On a personal note, I was so fortunate to meet up with a group of wonderful women I have known since high school in Georgia! That means that we have had 30+ years of friendship. Meeting up with these lovely ladies helped to put my life and my career in a different perspective. I met these women before we became women and that is the invisible glue that makes it so unique and different than all the other amazing souls we meet along the way. As my friend said, we have been through thick and thin, personal triumphs and tragedies, good decisions and bad decisions, success and failure and so forth. We may not know every single moment in each other's lives but we are connected.

I thought about this and how I value relationships. I do feel the advantage of having a dental practice is being part of a community. I have shared the triumphs and challenges of a practice with so many of you as well as the financial ups and downs and the development of being a better practitioner. I have been fortunate to have so many of you support myself and the practice and feel honored. I believe these relationships lead to better care for our patients, our COMMUNITY.

Yours in Endodontic Excellence,
Lauren Phan, DDS

updates...



Dr. Shinbori had a healthy boy on October 16. He was 6lbs 10 oz. Congratulations to the happy couple!

The office will be closed Wednesday, November 21 – Friday, November 23 for the Thanksgiving holiday.

The office will be closed Monday, December 24 – Wednesday, December 26 for the Christmas holiday.

The office will be closed Monday, December 20-Tuesday, January 1 for the New Year Holiday.

We appreciate your referrals and would like for all of us to spend time with loved ones over the holidays. Blessings to all!

CBCT's have become the standard of care at The Endodontic Center of Pleasanton. We do our best to utilize other CBCT's from other offices but our policy is the same as applied to all radiographs. We prefer to take our own diagnostic scans and films for the best diagnosis. We appreciate your cooperation in the best interest of your patients. We are trained to use our own equipment and cannot be held liable to diagnose off other scans and film since we are not Dental Radiologists.